Using a client family centered approach in advancing care for clients with complex-cardio respiratory care needs.

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Setting the Context

Admissions stats
- 15/16 – 6.7% < 4 yrs
- 16/17 – 20% < 4 yrs
  - 80% < 2 yrs

Increase in complex airway
- Made to measure trachs (4 in 2017)
“We are being carried while we are here & may not know what you need or realize until the discharge happens – everything becomes a new experience when in the community”
Advancing Transition, Rehabilitation and Capacity

TheNP
Pilot
Project
Nurse Practitioner Pilot Project

Rehabilitation/Complex Continuing Care/Transition to Home

Reclassification of CCC Beds

Introduction to New Populations

Advanced Cardio Respiratory Care

Acute Care
Rehab Care
Comm. Care

No boundaries
Vision

We are the go-to co-leaders in partnering, innovating, and facilitating/disseminating knowledge that delivers **excellence in seamless transitional pediatric cardio-respiratory care**.

Our clients and families are empowered with the confidence and knowledge to lead a holistic, safe and fulfilling life while enabling **kids to be kids**.
Methodology

- Generative Change Leadership
- Use of stories to mobilize people
- Asking generative questions “What we ask determines what we find”
- Build on strengths to achieve a desired future
- Co-create vision, plan, steps necessary to achieve the desired future
What did we find

“We are being carried while we are here, may not know what you need to realize when discharge happens, everything becomes a new experience when in the community. “

“Family member is the nurse, doctor and RT for their child and we still have to be parents”

“letting kids be kids, take the child to the playground.”
Impact on care

Role development

Creating a safe home environment

Clinician Support

Timely Care through medical directives

Changed how we have conversations with staff

Changed our leadership style

Care mapping: 1st month after transition to home

Increased our RT ratio for clients

Documentation tools – more collaborative

Family Education

No boundaries
Next Steps

Event #1 - Vision
Continue Stakeholder Conversations

Event #2 - Refine Strengths and Vision
Competency Framework Development

Event #3 - Advanced Competency Work and Other Enablers
Developing Action Steps

Event #4 - Track Progress/ Evaluation and Change
Implementation and Go Live

We’re Here

No boundaries
Take Away Messages

• Interprofessional and intraprofessional culture
• Don’t let system limitations limit your plans
• Allow for ultimate engagement and co-creation
• When difficult conversations happen focus on the vision
• Pause and re-engage
• Remain flexible
• Communicate frequently and often
• Focus on impact of care and not on roles
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